



Sharper Insights
Stronger Outcomes

Global Capability Advisory

Strategic Corporate Functions Assessment Readiness Program

Is your GCC Built to Last? An Independent Assessment of Process Maturity and Operational Health

Running a GCC has never been more demanding. What began as a cost-reduction exercise has grown into a complex operational model that headquarters now expects to deliver process discipline, control integrity, and measurable performance across every corporate function. Yet most GCCs have never been formally tested against those expectations. They operate on assumptions of quality rather than evidence of it, and that gap tends to surface at the worst possible moment.

The trigger varies by organization. Some companies are transitioning from a Build-Operate-Transfer arrangement and inheriting processes that a vendor built for its own efficiency, not the client's long-term operating standard. Others have been running their own GCC for years and want an objective view of whether they are truly operating at a best-in-class level. Many face pressure from headquarters or internal audit teams that need a structured, consistent methodology to assess process maturity across functions.

What all of these situations share is the absence of an independent baseline. Internal reviews rarely provide one. Without it, process gaps go undetected, audit cycles produce inconsistent findings, and the GCC cannot demonstrate the operational rigor that earns expanded scope and long-term confidence from headquarters.

This is where Global Core Advisors steps in. We bring an independent, structured assessment that gives leadership an honest picture of where the GCC stands and a clear path to where it needs to go.

Our answer is SCARP®, the Strategic Corporate Functions Assessment Readiness Program, a proprietary methodology developed specifically for the GCC context.

SCARP evaluates nine corporate functions (Finance, Human Resources, Talent Acquisition, Information Technology, Legal, Internal Audit & Risk, Procurement, Facilities Management and Corporate Administration) against a ***proprietary, structured control set aligned to internationally recognized governance and operational standards***. The maturity score it produces reflects not just whether a process exists, but how consistently it is applied and how effectively it is controlled.

We go beyond document review. Our SME assessors engage directly with function owners, examine evidence of control operation, test key controls in practice, rate processes on their Design and Operating effectiveness. The output is a five-point maturity scorecard by subfunction, substantiated findings, and a prioritized action plan. It is specific, evidence-based, and built to support both executive decision-making and governance reporting.

Whether you are taking over a BOT operation, validating an established GCC, satisfying an internal audit mandate, or maintaining annual compliance standards, the SCARP assessment is designed for your situation. Every engagement delivers findings that can be acted upon with confidence by your leadership team and headquarters.

Process maturity does not sustain itself. The GCCs that demonstrate operational discipline consistently are the ones that earn expanded mandates, greater investment, and long-term trust from headquarters. SCARP helps you reach and maintain that discipline.